

October 25, 2009

Dear Diana,

Thank you so much for all the hard work you put into training our new puppy, Benny. When we got him at three months we didn't know what to do with him. We never had a pet before so we really needed some help. You came to us when he was four months old and we were amazed at what a difference the first session made. It was as if you had this magic touch with him. We couldn't wait for the next session.

You were so patient and what I loved about you was that you didn't watch the clock. You stayed with us for hours at every session until we felt comfortable with what you taught us at each session. I also liked that you worked with us in our home, outside and even went to crowded park where there were many distractions. You were always willing to answer my questions over the phone too whenever I called you.

Thank you again for training us and Benny. He is a well behaved, good puppy who listens now and we are grateful to you for that.

Sincerely,

Alexandra Davaros